



**IPI**  
Academy



*Presented by*  
**Management Forum**

# Effective Deviation Management Systems in Pharma

**26 September 2025**  
+ 20 March 2026

Master pharmaceutical deviation management in just 1 hour. Learn root cause analysis, CAPA processes, and compliance requirements to ensure product quality and safety.



**Format:**  
Live online



**CPD:**  
1 hours for your records



Certificate of  
completion

# Course overview

**Managing deviations effectively is a key component of a robust quality management system and supports the continuous improvement of pharmaceutical processes and product performance.**

Occurring at any stage of a pharmaceutical product's lifecycle - development, manufacturing, or supply operations - deviations must be properly documented, investigated, and analysed to identify root causes and prevent recurrence. Failure to manage deviations adequately can pose risks to quality, compliance, safety, and the efficacy of pharmaceutical products intended to save lives.

This course will explore the crucial steps involved in the overall management of deviations in the pharmaceutical industry.

## Benefits of attending

- **Know** the fundamentals of deviations management
- **Understand** the steps and tools involved in root cause analysis and Corrective and Preventive Action (CAPA)
- **Learn** about the different components of a good deviation report
- **Be aware of** the risks involved in the inadequate deviation management

## Who should attend

This course is ideal for professionals in the following industries:

- Pharma
- Biotech
- Medical Devices
- Life Sciences (particularly those involved in handling deviations)

Additionally, this course is well-suited for professionals in pharma and related industries who want to understand the fundamentals of deviation management and its impact on both products and business. It is also beneficial for anyone interested in staying updated on the latest regulations and industry trends affecting pharmaceutical deviation management.

# Programme

## **Introduction to deviations**

- Basics and examples
- Industry best practices

## **Deviation management system**

- Steps and tools in the deviation investigation
- Corrective and Preventive Action (CAPA) process

## **Industry regulations and trends**

- Health authority requirements
- Compliance risks and challenges

# Presenter



**Gurpal Singh**

Dr. Gurpal Singh is an experienced Pharmaceutical Quality Management professional with more than 25 years of experience and a history of success in QA operations management, Quality systems implementation and Continuous improvement. He previously worked in global quality assurance roles within large pharmaceutical companies like MSD and Novartis where he led various quality projects and QA initiatives ensuring compliance with international GxP and regulatory requirements. Gurpal holds a doctorate in Chemistry from Magadh University of India and holds professional certificates in Six Sigma, Quality Auditing and Business Management. He is also a member of International Society of Pharmaceutical Engineering.

# Course dates

<b>26 September 2025</b>	<b>Live online</b> 12:00-13:00 <b>UK (London)</b> (UTC+01) <i>Course code 16643</i>	GBP <del>99 124</del> EUR <b>139 174</b> USD <del>160 199</del> <b>Until 22 Aug</b>
<b>20 March 2026</b>	<b>Live online</b> 12:00-13:00 <b>UK (London)</b> (UTC+00) <i>Course code 16644</i>	GBP <del>99 124</del> EUR <b>139 174</b> USD <del>160 199</del> <b>Until 13 Feb</b>

## How to book



**Online:**  
[ipi.academy/3246](https://ipi.academy/3246)

Alternatively contact us to book, or if you have any queries:



**Email:**  
[info@ipiacademy.com](mailto:info@ipiacademy.com)



**Phone:**  
[+44 \(0\)20 7749 4749](tel:+442077494749)

## Discounts

- Booking more than one delegate on any one date qualifies for a **30% discount** on the second and subsequent places.
- Most events qualify for an **early booking discount** prior to 6 weeks before the course date. Be sure to check on our website, where the latest discounts will be shown.

## Further information

**Fee**  
The fee includes all meals and refreshments for the duration of the course (for venue-based courses) and a complete set of course materials (provided electronically). If you have any particular requirements, please advise customer services when booking.

**Please note**  
IPI Academy (and our training partners) reserve the right to change the content and timing of the programme, the speakers, the date and venue due to reasons beyond their control. In the unlikely event that the course is cancelled, we will refund the registration fee and disclaim any further liability.

**Terms and conditions**  
The rest of the our terms, the event cancellation policy and the terms and conditions are on our website, please visit [ipi.academy/content/terms-and-conditions](https://ipi.academy/content/terms-and-conditions)

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