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*Presented by*  
**Management Forum**

# Managing the Modern Workplace: Business Sense and Strategy

Recorded on **3 April 2025**

A successful business plan must be strategic, purposeful, and adaptable. In this talk, learn how to create a dynamic, working document.



**Format:**  
Recorded webcast



**CPD:**  
1 hours for your records



Certificate of  
completion

# Overview

**A successful business plan must be strategic, purposeful, and adaptable, addressing resistance to change, fostering resilience, and providing clear, relevant content for the organisation.** In this exciting talk, join Claire Mould and learn how to create a dynamic, working document and how it can define key targets and monitor progress.

## Benefits of attending

- **Identify** a defined vision, clear mission, core values, realistic targets, an accessible implementation strategy
- **Ensure** that resistance to change is acknowledged and properly addressed, and there is an awareness of the significant organisational implications if the reasons for resistance are left unattended
- **Regularly** review and monitor if changes have been effectively embedded in practice
- **Involve** relevant employees in designing core components of the strategic plan
- **Effectively** plan the content of the strategic plan that is meaningful to the individuals, so they are able to transfer these plans into practice
- **Identify** key targets, and assess and evaluate the success of the implementation of the strategic plan

## Who should attend?

This session is relevant for existing leaders and managers, as well as those new or aspiring to a management role, who want to achieve greater success by enhancing their leadership skills through adopting a compassionate approach.

# Presenter



## **Claire Mould**

With over thirty years' experience of working in and with the public, corporate, and charitable sectors, Claire has expertise in providing strategic, analytical, emotionally intelligent solutions that engender, inform, facilitate and embed growth through compassionate leadership.

Extending from post-doctoral studies on neurology, specifically the link between emotional intelligence and cognitive intelligence, Claire has written, presented, and worked at a national, European, and international level and has published several research papers and books.

In her previous time as a CEO of various charities, she has practical experience in the art of compassionate leadership and has developed a real passion for helping individuals and organisations to optimise their growth potential.

In addition to her work as a facilitator, delivering sessions and presenting, Claire also works as an independent consultant providing emotionally intelligent strategic solutions, embedding compassionate leadership and maximising growth.

In her spare time, Claire runs for mental health and wellbeing, including running marathons and ultra marathons.

# Course date

**3 April 2025**

**Recorded webcast**

12:00-13:00 **UK (London)** (UTC+01)

Course code 15528

## How to book



**Online:**

[ipi.academy/3203](https://ipi.academy/3203)

Alternatively contact us to book, or if you have any queries:



**Email:**

[info@ipiacademy.com](mailto:info@ipiacademy.com)



**Phone:**

[+44 \(0\)20 7749 4749](tel:+442077494749)

## Discounts

- Booking more than one delegate on any one date qualifies for a **30% discount** on the second and subsequent places.
- Most events qualify for an **early booking discount** prior to 6 weeks before the course date. Be sure to check on our website, where the latest discounts will be shown.

## Further information

### Fee

The fee includes all meals and refreshments for the duration of the course (for venue-based courses) and a complete set of course materials (provided electronically). If you have any particular requirements, please advise customer services when booking.

### Please note

IPI Academy (and our training partners) reserve the right to change the content and timing of the programme, the speakers, the date and venue due to reasons beyond their control. In the unlikely event that the course is cancelled, we will refund the registration fee and disclaim any further liability.

### Terms and conditions

The rest of our terms, the event cancellation policy and the terms and conditions are on our website, please visit [ipi.academy/content/terms-and-conditions](https://ipi.academy/content/terms-and-conditions)

# Reviews



**Enriched content and excellent delivery by the presenter. Everything I need was covered.**



**Samuel Odeleye**

Pharmaceutical specialist  
GAUTENG HEALTH DEPT  
Apr 3 2025

## Run this programme in-house for your whole team

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