



Presented by
Falconbury

Key Current Issues and Best Practice for Managing Reinsurance Claims

30 April 2026
+ 8 October 2026

An intensive course focusing on both the perennial and developing issues in the claims management arena



Format:
Live online



CPD:
6 hours for your records



Certificate of
completion

Course overview

It is vital for all reinsurers to operate efficient and cost-effective claims management systems to control cost and deliver high levels of service. This is now recognised at a strategic and board level so it's essential to keep up-to-speed with new developments.

This one-day practical seminar focuses on the key current issues and best practice to enable reinsurance professionals to deliver efficient and service driven claims management.

During this programme you will benefit from the expert practical experience of our speaker on claims management systems, contract clauses, the approval process and guidelines, long tail claims and the impact of run-off and insolvency. Drawing on extensive experience the programme will highlight issues that can be problematic, efficiencies that can be incorporated using recent cases and industry examples as a reference.

Benefits of attending

By attending this event you will:

- **Learn** to identify the key contract clauses that affect claims
- **Understand** the importance of clauses being conditions precedent
- **Get to grips** with the practical and legal effects of an inspection of records
- **Get up to date** with current developments affecting the UK/US reinsurance market
- **Explore** the reinsurance claims approval process and the pitfalls you might meet
- **Understand** the documentation difficulties encountered when dealing with long-tail claims
- **Examine** run-off and insolvency and the impact on reinsurance claims
- **Expand** your knowledge of the Lloyds London Market Electronic Claims File

Who should attend?

This course has been specially designed for:

- Reinsurance claims specialists
- In-house lawyers
- Run-off managers
- Claims managers and underwriters
- Reinsurance technicians
- Wordings specialists
- Brokers
- Actuaries and other professional advisers

Programme

Key contract clauses from a reinsurance claims perspective – Part 1

- Scope of business covered
- Commencement and termination
- Definitions of loss occurrence and of one risk
- Follow the settlements and follow the fortunes

Key contract clauses from a reinsurance claims perspective – Part 2

- Claims co-operation clauses and claims control clauses
- Importance of clauses being conditions precedent:
 - Previous position under Marine Insurance Act 1906
 - Impact of UK Insurance Contracts Act 2015
- Notification of loss
- Impact of recent cases

Inspection of records

- Why inspect?
- On what basis?
- Review of sample clauses
- The practical and legal effects of an inspection
- Confidentiality agreements and protocols

Current developments in the US/UK affecting the reinsurance market

- Lead paint litigation
- Other public nuisance claims
- Asbestos/US – still going strong
- Asbestos/UK – on the rise and yet to peak
- Pharmaceuticals and medical devices/US
- US – mould/Chinese drywall
- US/UK – Covid 19
- US/UK case law concerning discovery obligations on reinsurers
- Recent cases on insolvency-related issues and on discovery issues

Long tail claims and the difficulties in tracking down relevant documentation

- Why are long tail claims different?
- Documentation – policy and claims
- What types of documents exist?
- How? Research, sources and records

Reinsurance claims management – US v the UK v Continental Europe

- Introduction to reinsurance claims management
- US claims management
- UK claims management
- Continental European claims management
- Conclusion

Run-Off and insolvency and its impact on reinsurance claims

- How to assess the likelihood of reinsurer insolvency
- Obligations of the insolvent reinsurer to the cedant
- The domino effect
- Alternatives to insolvency

London Market electronic claims file

- History – London Market principles
- Outline of the system
- Legal framework – the repository rules/SP&P
- Implementation – Lloyd's/companies
- Latest developments and upgrades
- Lloyds Claims Transformation Project

Presenters



Philippa Rowe

Philippa Rowe, senior partner of independent reinsurance consultants Philippa Ross & Co., has over 30 years experience of insurance and reinsurance claims in Lloyd's and the London market and internationally. She began her reinsurance career with 15 years with the Kiln group at Lloyd's. She currently acts as arbitrator, mediator, expert witness and technical consultant in a wide range of claims, wordings and market practice matters and writes, lectures and provides training courses on similar subjects.



James Bolton

James Bolton is a Chartered Accountant and qualified Insolvency Practitioner with over 30 years' experience in insurance and reinsurance businesses, focusing on run-off. He joined Quest Group as Director in 2013 and is principally involved in the management and co-ordination of acquisitions into the group by utilising portfolio transfer mechanisms or outright purchases.



Richard Cook

Richard Cook is Managing Director of PICC Solutions. He was previously Head of Technical Adjusting at Charles Taylor Insurance Services and Head of Reinsurance at Xchanging Claims Services. He has over 37 years insurance claims experience in the Lloyd's and London Insurance Company Market; joining Xchanging from a specialist Reinsurance Lloyd's Managing Agency, where he was the Group Claims Manager. He has served on numerous major London Market claims committees and has appeared as a Fact Witness in coverage litigation before various United States Federal and State Courts. He has acted as an Expert Witness on London Market Claims Practice in the United States Federal Court in New York and in the High Court in London.



Liam Bedford

Liam Bedford is a legal director in the Leeds office of Kennedys, and a practicing barrister. His case load is primarily asbestos-related claims litigated in the High Court.

Liam has a specialism acting for local authorities on strategic points, such as foreseeability of risk to firemen and in respect of emerging diseases. However, Liam has experience across a wide range of disease types such as asthma, dermatitis, silicosis, HAVS and NIHL.

Liam has won several reported asbestos cases in the High Court on breach of duty such as *McGowan v AMEC* [2017] and on the application of the Limitation Act 1980 in *Fudge v FG Minter* [2018].

Liam undertakes all interim Advocacy in the county and high courts and from his pupillage has an active interest in costs litigation. Liam is a "recommended lawyer" in the 2020/21 edition of *The Legal 500*. In 2021, Liam was named "Young Professional of the Year" at the prestigious Insurance and Reinsurance Association Awards.



Russell Streeter

Russell Streeter is a Chartered Certified Accountant with over 20 years' experience in insurance and reinsurance businesses in Europe, the Caribbean and Asia. He joined Quest Group as Associate Director in 2020, with a focus on financial reporting, modelling and due diligence. Quest is an international legacy specialist focused on acquiring discontinued insurance business and managing (re)insurance portfolios in run-off, with over half a billion dollars of claims under management.

Presenters



Franc Gozavez

Course dates

30 April 2026

Live online

09:15-17:00 **UK (London)** (UTC+01)

Course code 16045

GBP **599** ~~699~~

EUR **839** ~~979~~

USD **963** ~~1,119~~

Until 26 Mar

8 October 2026

Live online

09:15-17:00 **UK (London)** (UTC+01)

Course code 16375

GBP **599** ~~699~~

EUR **839** ~~979~~

USD **963** ~~1,119~~

Until 03 Sep

How to book



Online:

ipi.academy/269

Alternatively contact us to book, or if you have any queries:



Email:

info@ipiacademy.com



Phone:

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Discounts

- Booking more than one delegate on any one date qualifies for a **30% discount** on the second and subsequent places.
- Most events qualify for an **early booking discount** prior to 6 weeks before the course date. Be sure to check on our website, where the latest discounts will be shown.

Further information

Fee

The fee includes all meals and refreshments for the duration of the course (for venue-based courses) and a complete set of course materials (provided electronically). If you have any particular requirements, please advise customer services when booking.

Please note

IPI Academy (and our training partners) reserve the right to change the content and timing of the programme, the speakers, the date and venue due to reasons beyond their control. In the unlikely event that the course is cancelled, we will refund the registration fee and disclaim any further liability.

Terms and conditions

The rest of our terms, the event cancellation policy and the terms and conditions are on our website, please visit ipi.academy/content/terms-and-conditions

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IPI
Academy

IPI Academy is a training initiative of Falconbury and Management Forum; leading providers of industry training for over 30 years, based in the UK.

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