





Presented by Management Forum

# Compassionate Leadership and Successful, Sustainable Organisational Growth

**15 July 2024** + 16-17 October 2024

This programme will explain the direct link between compassionate leadership and successful, sustainable organisational growth. The session will detail the key components of compassionate leadership and how this can be achieved in practice.



**Format:** Live online

(1)

CPD:

6 hours for your records

្ជា

Certificate of completion

## **Overview**

The most common cause of stress is workplace stress. 13.7 million working days are lost each year in the UK because of work-related stress, anxiety and depression, costing £28.3 billion yearly (NICE). Inpatient hospital admissions caused by stress-related illnesses in the UK cost around £8.13bn

Compassionate leaders provide clear goals and good team leadership within a psychologically safe environment, which leads to lower levels of stress. In organisations where there is an absence of compassionate leadership, staff report high levels of work overload, less influence over decision-making and there are poorer outcomes. Compassionate leadership increases staff engagement and satisfaction, and results in improved financial performance.

This programme will discuss what compassionate leadership is and how this differs from other forms of leadership. It will explain the direct link between compassionate leadership and successful, sustainable organisational growth. The session will detail the key components of compassionate leadership and how this can be achieved in practice.

#### **Benefits of attending**

- Learn and explore ways to engage and motivate your staff with high levels of wellbeing, which in turn will result in highquality productivity and improved financial performance.
- Develop compassionate leadership approaches which will facilitate crucial conversations about inclusion, addressing inequities and discrimination in the workplace.
- Support your teams with clear goals and good team leadership, which will dramatically lower levels of stress.
- Establish rigorous performance management of individuals, teams, organisations and systems through authentic compassionate leadership.

#### Who should attend?

This course is relevant for existing leaders/managers, as well as those new or aspiring to a management role, who want to achieve greater success by enhancing their leadership skills through adopting a compassionate approach.

## **Programme**

#### What is compassionate leadership?

- Identifying the core components of compassionate leadership
- Establishing effective working relationships
- Utilising efficient communication
- Implementing essential behaviours

#### How does compassionate leadership differ from other forms of leadership?

- Empathising with colleagues / employees.
- Effective support, response and enablement.
- Finding shared solutions to problems within an inclusive, safe workplace environment.

## The direct link between compassionate leadership and successful, sustainable organisational growth

- Why compassionate leadership matters.
- Engaging and motivating colleagues / employees resulting in high-quality performance.
- Creating genuine inclusion addressing inequities and discrimination in the workplace.
- Rigorous performance management setting clear performance goals and targets.
- Identifying the organisation's greatest asset.
- Optimising recruitment and retention.

#### How can compassionate leadership be achieved in practice?

- Prioritising engagement, motivation and inspiration.
- Focusing on interests, passions, and growth aspirations.
- Providing an appropriate programme of ongoing training and development.
- Whole team implementation, monitoring and review.
- Resilient individuals and resilient organisations.

## **Presenter**



#### Claire Mould

With over thirty years' experience of working in and with the public, corporate, and charitable sectors, Claire has expertise in providing strategic, analytical, emotionally intelligent solutions that engender, inform, facilitate and embed growth through compassionate leadership.

Extending from post-doctoral studies on neurology, specifically the link between emotional intelligence and cognitive intelligence, Claire has written, presented, and worked at a national, European, and international level and has published several research papers and books.

In her previous time as a CEO of various charities, she has practical experience in the art of compassionate leadership and has developed a real passion for helping individuals and organisations to optimise their growth potential.

In addition to her work as a facilitator, delivering sessions and presenting, Claire also works as an independent consultant providing emotionally intelligent strategic solutions, embedding compassionate leadership and maximising growth.

In her spare time, Claire runs for mental health and wellbeing, including running marathons and ultra marathons.

## **Course dates**

15 July 2024

Live online

09:00-17:00 **UK (London)** (UTC+01)

Course code 13760

GBP 399 499

EUR **579** <del>719</del>

USD 663 819

Until 10 Jun

16-17 October 2024

Live online

13:30-17:00 **UK (London)** (UTC+01)

Course code 13991

GBP 399 499

EUR **579** <del>719</del>

USD 663 819

Until 11 Sep

### How to book



#### Online:

ipi.academy/2655

Alternatively contact us to book, or if you have any queries:



#### Email:

info@ipi.academy



#### Phone:

+44 (0)20 7749 4749

#### **Discounts**

- Booking more than one delegate on any one date qualifies for a 15% discount on the second and subsequent places.
- Most events qualify for an early booking discount prior to 6 weeks before the course date. Be sure to check on our website, where the latest discounts will be shown.

#### **Further information**

The fee includes all meals and refreshments for the duration of the course (for venue-based courses) and a complete set of course materials (provided electronically). If you have any particular requirements, please advise customer services when booking

#### Please note

IPI Academy (and our training partners) reserve the right to change the content and timing of the programme, the speakers, the date and venue due to reasons beyond their control. In the unlikely event that the course is cancelled. we will refund the registration fee and disclaim any further liability.

#### Terms and conditions

The rest of the our terms, the event cancellation policy and the terms and conditions are on our website, please visit ipi.academy/content/terms-and-conditions



## Run this programme in-house for your whole team

Coming to IPI Academy for your in-house training provides an all-inclusive service which gives you access to a wide variety of content, learning platforms and delivery mechanisms as well as your own personal training adviser who will work with you from the initial enquiry through to feedback and follow-up after the programme.

With over 600 trainers, all practitioners and experts across a huge range of fields, we can provide the training you need, where you need it, when you need it, and at a price which suits your budget. Our approach to tailored learning and development consists of designing and delivering the appropriate solution for each client.

For your FREE consultation and to find out more about how we can work with you to solve your training needs, please contact our training advisers:



ALEKSANDRA BEER
Tel: +44 (0)20 7749 4749
Email: inhouse@ipi.academy



YESIM NURKO
Tel: +44 (0)20 7749 4749
Email: inhouse@ipi.academy



IPI Academy is a training initiative of Falconbury and Management Forum; leading providers of industry training for over 30 years, based in the UK.

10-12 Rivington Street London EC2A 3DU

ipi.academy

**Tel:** +44 (0)20 7749 4749 **Email:** info@ipi.academy

