



Presented by  
Management Forum

# Mastering Computer System Validation

17-18 June 2026  
+ 10-11 December 2026

This course covers the key concepts of computer systems validation and provides practical guidance on how to comply with the regulations applicable to the pharmaceutical industry.



**Format:**  
Live online



**CPD:**  
12 hours for your records



Certificate of completion

# Course overview

**Ensure your computerised systems are fully compliant, reliable, and designed for long-term success. Mastering Computer System Validation provides a deep dive into the critical discipline that underpins trust in digital pharmaceutical operations. This course moves beyond simple testing to show how a well-structured validation lifecycle proves that your systems perform as intended, every time. You will learn how to establish and maintain systems that generate accurate data, maintain robust audit trails, and secure electronic records for the lifetime of your products.**

Regulatory expectations have evolved, and so must your approach. In an era of increasing scrutiny, inadequate validation can lead not only to data integrity breaches but also to costly compliance failures and regulatory findings. Through this course, you will understand how to interpret and apply the principles of EU Annex 11, FDA 21 CFR Part 11, and GAMP@5 with confidence and clarity.

This training transforms CSV from a checkbox exercise into a strategic enabler. You'll explore how validation supports operational excellence, business continuity, and digital transformation initiatives from traditional on-premise systems to modern AI driven and cloud-based platforms. Real world case studies and interactive exercises ensure the lessons translate directly to your workplace.

By the end of the course, you will have mastered a practical, risk-based framework for computerised system validation that aligns with both regulatory requirements and business objectives. Most importantly, you'll gain the assurance and authority to lead validation activities that withstand inspection, safeguard data integrity, and inspire confidence across your organisation.

## Benefits of attending

- **Gain** a comprehensive overview of computer system validation (CSV)
- **Enhance** your understanding of the key terms used in CSV
- **Recognise** how Good Practices apply to computerised systems
- **Understand** the different approaches which might be employed
- **Learn** how to manage the risk associated with data integrity
- **Master Regulatory Frameworks** - Gain expert-level understanding of EU Annex 11, FDA 21 CFR Part 11, and GAMP 5 principles
- **Practical Risk-Based Approach** - Learn to streamline validation without compromising compliance
- **Inspection Readiness** - Develop documentation and strategies that satisfy inspectors globally
- **Future-Proof Skills** - Understand CSV in the context of AI, SaaS, and data integrity challenges
- **Real-World Application** - Apply your knowledge to authentic case studies from pharmaceutical operations

## Who should attend

- Quality management specialists
- Pharmaceutical validation professionals
- Pharmaceutical project managers
- Computer system engineering specialists

# Presenter



## **Paul Palmer**

Paul R Palmer is a Director / Pharmaceutical Consultant and a practicing EU / UK Qualified Person. He has over 35 years experience in the pharmaceutical industry in the development, manufacture and supply of medicinal products and medical devices.

Throughout his career, Paul has intentionally taken on all opportunities as they arose in order to develop a broad range of knowledge with an in-depth detailed understanding of manufacturing, storage, distribution, research, computerised systems, as well as the facilities and services to support each.

People and systems have always been a core focus, how to ensure best use, optimise and enhance efficiency. He has a level of curiosity rarely displayed in people taking on the qualified person role in pharmaceutical manufacturing. Culture, behaviour and psychology are all significant influences on the systems and processes we implement, but are often ignored.

Paul studied psychology as part of his MSc in 1993 and has always enjoyed observing the world around him with a curiosity that is rarely satisfied.

# Course dates

**17-18 June 2026**

**Live online**

09:30-17:00 **UK (London)** (UTC+01)

Course code 15924

GBP **1,299** ~~1,499~~

EUR **1,819** ~~2,099~~

USD **2,087** ~~2,399~~

**Until 13 May**

**10-11 December 2026**

**Live online**

09:30-17:00 **UK (London)** (UTC+00)

Course code 16228

GBP **1,299** ~~1,499~~

EUR **1,819** ~~2,099~~

USD **2,087** ~~2,399~~

**Until 05 Nov**

## How to book



**Online:**

[ipi.academy/2628](https://ipi.academy/2628)

Alternatively contact us to book, or if you have any queries:



**Email:**

[info@ipiacademy.com](mailto:info@ipiacademy.com)



**Phone:**

[+44 \(0\)20 7749 4749](tel:+442077494749)

## Discounts

- Booking more than one delegate on any one date qualifies for a **30% discount** on the second and subsequent places.
- Most events qualify for an **early booking discount** prior to 6 weeks before the course date. Be sure to check on our website, where the latest discounts will be shown.

## Further information

### Fee

The fee includes all meals and refreshments for the duration of the course (for venue-based courses) and a complete set of course materials (provided electronically). If you have any particular requirements, please advise customer services when booking.

### Please note

IPI Academy (and our training partners) reserve the right to change the content and timing of the programme, the speakers, the date and venue due to reasons beyond their control. In the unlikely event that the course is cancelled, we will refund the registration fee and disclaim any further liability.

### Terms and conditions

The rest of our terms, the event cancellation policy and the terms and conditions are on our website, please visit [ipi.academy/content/terms-and-conditions](https://ipi.academy/content/terms-and-conditions)

# Reviews



**All good. Very experienced and knowledgeable speaker, explained every aspect in detail and made simpler.**



**Pramod Patil**  
Validation Specialist  
MeiraGTX  
Jul 9 2025



**Overall, the webinar was good. The content was informative, the presentation was clear.**



**Pavan Shetty**  
Senior Validation Specialist  
Symbiosis Pharmaceutical Services Ltd  
Nov 24 2025



**The session was highly interactive, and the speaker was very open to questions, providing detailed explanations and insights. Their willingness to dive deep into the topics made the session both engaging and informative.**



**Jayamol Thomas**  
Quality Manager  
Moonlake  
Jul 9 2025



**Overall, the course was really good, the speakers were of a very high standard and knew their stuff super well. This really shone through their examples and diverse experience in pharmaceuticals.**



**Yasmeen Scotto**  
QA Validation Associate  
Catalent Micron Technologies Limited  
Mar 19 2024

## Run this programme in-house for your whole team

Coming to IPI Academy for your in-house training provides an all-inclusive service which gives you access to a wide variety of content, learning platforms and delivery mechanisms as well as your own personal training adviser who will work with you from the initial enquiry through to feedback and follow-up after the programme.

With over 600 trainers, all practitioners and experts across a huge range of fields, we can provide the training you need, where you need it, when you need it, and at a price which suits your budget. Our approach to tailored learning and development consists of designing and delivering the appropriate solution for each client.

For your FREE consultation and to find out more about how we can work with you to solve your training needs, please contact our training advisers:



**ALEKSANDRA BEER**

**Tel:** +44 (0)20 7749 4749

**Email:**

[inhouse@ipiacademy.com](mailto:inhouse@ipiacademy.com)



**YESIM NURKO**

**Tel:** +44 (0)20 7749 4749

**Email:**

[inhouse@ipiacademy.com](mailto:inhouse@ipiacademy.com)



**Harry ALTAMONT**

**Tel:** +44 (0)20 7749 4749

**Email:**

[inhouse@ipiacademy.com](mailto:inhouse@ipiacademy.com)



## IPI Academy

IPI Academy is a training initiative of Falconbury and Management Forum; leading providers of industry training for over 30 years, based in the UK.

10-12 Rivington Street  
London EC2A 3DU

[ipi.academy](http://ipi.academy)

**Tel:** +44 (0)20 7749 4749

**Email:** [info@ipiacademy.com](mailto:info@ipiacademy.com)